




+27 15 004 1347 

admin@btworld.co.za 

www.btworld.co.za 

Plot 31 N1 Highway, Zandriverspoort,  
Botlokwa, Polokwane, 0812 

*The future imagined is cared for today*

## Our Privacy Policy

### 1. Introduction

Welcome to the Biotech World (Pty) Ltd website. We are dedicated to advancing sustainable solutions for a better future, and we value your privacy as much as we value the environment. This Privacy Policy outlines how we collect, use, and protect your personal information while you engage with us online. By using our website, you agree to the practices described in this policy.

We may update this Privacy Policy from time to time to reflect changes in our practices or for other operational, legal, or regulatory reasons. We encourage you to review this policy periodically.

### 2. Personal Information

At Biotech World, we believe in transparency and respect for your personal information. We collect personal data only when you willingly share it with us, such as when you contact us for inquiries or to access our services. We are committed to handling your information in accordance with applicable privacy laws in South Africa, including the Protection of Personal Information Act (POPIA) and the Electronic Communications and Transactions Act (ECTA).

The types of personal information we may collect include:

- Data related to your device and usage, such as geographic location, browser type, and page views.
- Contact details, including your name, email address, and phone number.
- Any additional information you choose to provide us.

### 3. Cookies

To enhance your experience on our site, we use cookies—small files stored on your device. These cookies help us understand how you interact with our website, enabling us to improve your experience. We also use Google Analytics to track website usage; you can view Google's Privacy Policy at <http://www.google.com/privacypolicy.html>.

### 4. Use of Information

We are committed to using your personal information solely for the purposes for which it was provided, including responding to your inquiries or enhancing our services.



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Your information will be stored securely and used responsibly, and we will not share your data with third parties for advertising purposes without your consent.

## 5. Disclosure

In certain circumstances, we may need to disclose your personal information to protect our rights, the rights of our users, or to comply with legal requirements. This includes disclosures required by the POPIA. We may also share your information with trusted partners who assist us in delivering our services while maintaining a commitment to privacy.

## 6. Security

Your trust is paramount. We take significant measures to safeguard your personal information and continuously review our security protocols in light of technological advancements. While no method of transmission over the Internet is 100% secure, we strive to protect your information through robust security practices.

## 7. Access to Information

You have the right to access the personal information we hold about you. We aim to keep this information accurate and up to date. If you believe any information is incorrect, please reach out to us so we can correct it.

## 8. Links to Other Sites

Our website may contain links to external sites. While we strive to ensure that these links lead to reputable sources, we cannot accept responsibility for the content or practices of those sites. We encourage you to review their privacy policies before sharing any personal information.

## 9. Problems or Questions

We take your privacy seriously and welcome any concerns or questions you may have regarding this policy. Your feedback is invaluable to us as we strive to improve our practices.

## 10. Policy Amendments


We may revise this Privacy Policy from time to time, and we will notify you of any significant changes. Please check this page regularly for updates.



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## 11. Right to Object

In line with the Protection of Personal Information Act (POPIA), you have the right to object to the processing of your personal information under certain conditions. Specifically, you can refuse the processing of your personal information if it is not in line with the intended purpose for which it was collected.

## 12. Right to Lodge a Complaint

You have the right to lodge a complaint with the Information Regulator (South Africa) if you believe your personal information has been mishandled. For more information, please visit:

- [IRSA Contact Information](#)

## 13. Changes to This Notice

We may amend this notice from time to time, so we encourage you to check this page periodically.

## 14. Contact Information

For any questions regarding our Privacy Policy or how we handle your personal data, please contact us at:

**Biotech World (Pty) Ltd**

**Email:** admin@btworld.co.za

**Phone:** +27 15 004 1347

**Address:** Plot 31 N1 Highway, Zandriverspoort, Botlokwa, Polokwane, 0812

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EXECUTIVE DIRECTORS

Mr. K Semanya (CEO) | Mr. R Semanya

NON-EXECUTIVE DIRECTORS

Adv. L. Gopaul (Chairman) | Ms. N Kabi (CIMA) | Dr. L Mqadi

COMPANY SECRETARY

Adv. N Nene

REG No: 2017/066961/07

VAT No: 4880300126